



**INPERSON LTD**

**Central Office Cyprus: 23, 1st Apriliou Str., Paralimni, 5315, Ammochostos**

**Office Greece: 8, Menandrou Str., Ilioupolis, 16345, Athens**

**Tel: +30 2109765195**

**Mob: +30 6944054262**

**Email: [info@cost-easy.com](mailto:info@cost-easy.com)**

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# frequently asked questions

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What is the Cloud based Platform COSTEASY | recipe costs and more?

To whom is the application COSTEASY | recipe costs and more addressed to?

What happens to the registered data, when the subscription expires and I don't renew it?

For how long do the data remain in the system data base, if I do not renew?

Can I use the Platform with the registered data when my Subscription expires?

The data that I register in the Platform are they safe?

Can other Users see my registrations and information's?

# frequently asked questions

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I have a list with the materials and their unit costs from my supplier.

Do I have to register them in the system one by one?

How can I log in to COSTEASY | recipe costs and more Platform?

Can I log in from one device only?

What devices are compatible with the Platform?

What are the advantages of using the Platform?

If I have more than one companies should I have separate

Subscriptions?

Can my businesses or departments be updated in the same time?

Are the prices of the registered materials real?



# frequently asked questions



## What is the Cloud based Platform **COSTEASY** | recipe costs and more?

The **COSTEASY** | recipe costs and more Platform is the First Cloud based Costing – Pricing and Food & Beverage Management in Greece and Cyprus.

More specifically, it concerns

- ⦿ Warehouse & Material Management (Orders, Internal Distribution, Inventories etc)
- ⦿ Vendors Management (Materials, Consumption, Debits etc)
- ⦿ Standard Recipe Management
- ⦿ Costing Standard Recipes
- ⦿ Costing Menus
- ⦿ Wastage Calculation
- ⦿ Quantity Calculation
- ⦿ Operation Costs Management
- ⦿ Labor Costs Management
- ⦿ Event Management
- ⦿ Pricing Standard Recipes
- ⦿ Pricing Menus
- ⦿ Issue Financial Reports

# frequently asked questions



To whom is the application **COSTEASY** | recipe costs and more addressed to?

The Platform is addressed to the majority of Food & Beverage Companies, as well as to Educational Institutes Suppliers etc, with the exception to the very small companies. More specifically, it addresses:

## **Trainees**

Chef  
Pastry Chef  
Bakers  
Hotel employees

## **Professionals**

Executive Chef  
Chef  
Pastry Chef  
F&B Managers  
F&B Controllers  
Restaurant  
Managers  
Bar Managers

## **Businesses**

Restaurants  
Bars  
Hotels  
Clubs  
Catering  
Cafe  
Hospitals  
Εκπαιδευτικά Ιδρύματα  
Bakery  
Patisserie



# frequently asked questions



What happens to the registered data, when the subscription expires and I don't renew it?

The data registered by the User remain inactive to the system, until the renewal of the subscription

For how long do the data remain in the system data base, if I do not renew?

The data remain in the system data base inactive for one (1) year, until the renewal of the subscription

Can I use the Platform with the registered data when my Subscription expires?

In order for the User to use the Platform and the data the Subscription should be renewed and active.

# frequently asked questions

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The data that I register in the Platform are they safe?

The data that are registered by the User are safe according to the Privacy Policy.

Can other Users see my registrations and information's?

No one can see the registrations and information's of the User according to the Privacy Policy.

I have a list with the materials and their unit costs from my supplier. Do I have to register them in the system one by one?

There is no need to register them one by one. You can download the Excel file from the Platform and massively copy your materials to it. Then, you can "UPLOAD" the file and update your materials.





# frequently asked questions



How can I log in to **COSTEASY** | recipe costs and more Platform?

The User can log in to **COSTEASY** | recipe costs and more Platform from everywhere that has an Internet access

Can I log in from one device only?

The User can log in from all the devices (p.c, laptop, tablet, mobile phone)

What devices are compatible with the Platform?

The Platform is compatible with all devices that have Internet connectivity, and have a modern web browser installed. The latest two (2) versions of all popular browsers (Chrome, Firefox, Edge / Internet Explorer, Safari, Opera).are supported. In earlier versions the application may work properly, but we do not provide support in case of operating problems.

# frequently asked questions



## What are the advantages of using the Platform?

The advantages of using the Platform are the following:

- ⦿ Reduce Food & Beverage Cost
- ⦿ Increase profitability 5% or more.
- ⦿ Monitor, measure, control and update all cost levels including Labor and Operations Costs
- ⦿ Direct Recipes and Menu Costing and Pricing
- ⦿ Manage quantities and reduce Food & Beverage Waste & Wastage between 4-8%
- ⦿ Increase Employee Engagement and Productivity
- ⦿ Easy Use from any device 24/7 from anywhere
- ⦿ Saving time and money



# frequently asked questions



If I have more than one companies should I have separate Subscriptions?

**COSTEASY** | recipe costs and more application can combine two or more businesses into one system. Contact us at [info@cost-easy.com](mailto:info@cost-easy.com) to help you

Can my businesses or departments be updated in the same time?

**COSTEASY** | recipe costs and more enables you to update all points at the same time provided you have an internet connection

Are the prices of the registered materials real?

The prices of registered materials are real, but also indicative according to market prices at a specific time

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